

edロックPLUS Bitkey Edition



開け方いろいろ

Unlock with APP



The door can be unlocked with a smartphone by installing the app.

Unlock with pass code



You can set any passcode and unlock the door with the numeric keypad.

Unlock with IC Card



You can unlock it with an IC card that you usually use, such as a FeliCa card for transportation systems.

Notes

Please note that the following are the conditions of the device at the time of use.

Bluetooth 4.2 or higher

【iPhone】Models with iOS 15 or later installed.

【Android】Android 8 or higher installed model

Ver.14

ご利用の流れは裏面をご確認ください。

Instructions

① Complete move-in application (Please check your various e-mail reception settings)

- ※Please make sure to set your email settings to enable receiving emails from 「@mail.bitkey.cloud」
- ※If you are using SMS, you will receive a notification from "05031838851" for docomo, au, and Rakuten users, and from "242178" for SoftBank users.
- ※You will receive an e-mail the day before your move-in date. Please make sure to set up your e-mail settings so that you can receive it before then.

② On the day before the move-in date, you will receive a notice from Leopalace via the e-mail address and cell phone number that you've entered when making the application for the apartment.

Please access the URL provided in the move-in guide e-mail.

Set a password and create an account.

After confirming the Terms of Use, you will receive an authorization code.

Enter the authorization code that you've received.



- ※If you access the URL and receive a message "Credentials not available," please copy and paste the URL into Google Chrome and log in.
- ※Please be sure to update Google Chrome to the latest version.
- ※The verification code is valid for 24 hours after being emailed.
- ※If you do not receive the email, please contact Leopalace Service Center 「0570-048-021」.

③ Download the homehub app.

1. Install the application.



QR code for downloading the App.



Search for "homehub" in the app store

Scan the two dimensions code to download the application

- ※ Be sure to turn on the Bluetooth setting on both the app and the phone.

- ※ For Android, be sure to turn on the location information settings on both the app and the phone.

2. Enter the ID and password that you have set before.

3. Tap Login.



④ During move-in Unlock the smart lock with the homehub app.



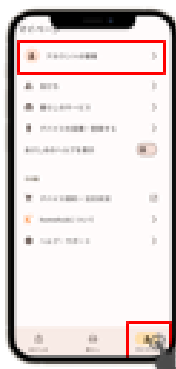
Once your account is registered, you will receive a key on the homehub app on the day of move-in.
Confirm that "closed (しまっています)" and "Open (あいています)" are displayed.
Bring the smartphone within 10 cm of the door.
Tap **開錠** to unlock the lock.

- ※ Be sure to turn on the Bluetooth setting of both the app and the smartphone itself. For Android, be sure to turn on the location information settings for both the app and the smartphone itself.
- ※ Be sure to operate close to the smart lock.
- ※ If "not connected" is displayed, check the smartphone settings and try again near the smart lock.

► If you created an account but don't see your key in the homehub app, please make sure you are logged in with the correct account ID.

- ※ Account ID :
 - If you received the invitation by email ⇒ Email address
 - If you receive the invitation by "SMS" ⇒ Phone number

1. Tap "Manage Account" on My Page.



2. Log out of your account.



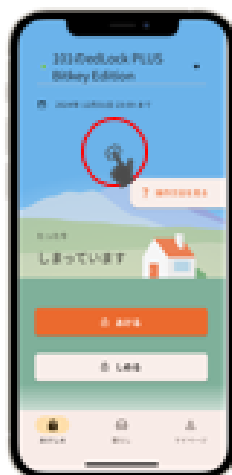
3. Re-enter your account ID and password and "Log in".



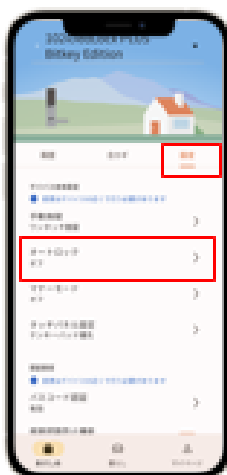
Check whether the account ID is an "email address" or "phone number" and log out if it is different from the account that received the invitation.

⑤ Check the auto lock setting

Tap the top of the illustration or swipe up



Open the Settings tab and check your auto-lock settings.



► If the setting is "on"

Automatically locks with auto-lock function. Be sure to take your smartphone with you when you leave home.

► If the setting is "off"

Lock using the smartphone app or the passcode you set.

※ In either case, be sure to set an "unlock passcode" just in case. (See next page ⑥)

⑥ Register your passcode with the homehub app.

Be sure to register a passcode, so you can use it in case of phone loss or when your phone ran out of battery.

Be sure to hold your phone within 10 cm from the door before carrying out the procedure.

1. Tap "家のアイコン".



2. Tap "設定".



3. Tap "パスコード認証".



4. Tap "パスコードを追加".



How to unlock the door with a passcode

- ① Press the activation button on the Smart Lock unit to display the numeric keypad.
- ② Enter the passcode registered on the numeric keypad and then "*" "
- ③ Select the 4-digit number randomly displayed on the numeric keypad

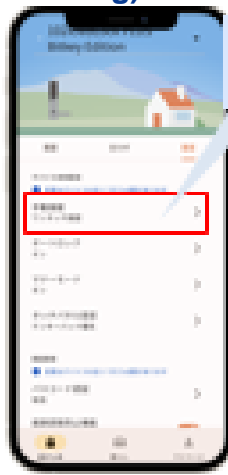
Follow the guidance from the app.

▶ How to close (method of locking)



Locked with app

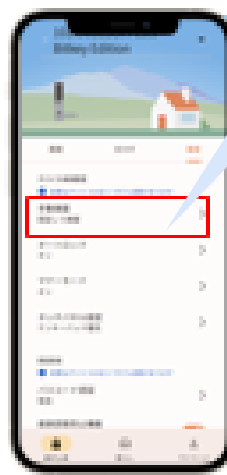
or



Manual locking is "one-touch locking"



Press the start button on the bottom left of the main unit to lock it.

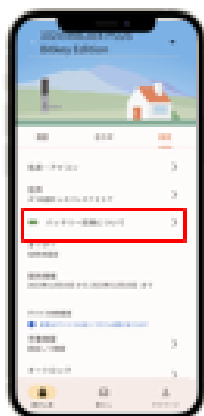


Manual locking is "authenticate and lock"



Enter the registered passcode and touch "*" "

Important Point



- Smart locks are powered by batteries. When the battery level is low, replace the battery immediately.
- Be sure to use AA lithium batteries.
If you use other batteries, the product may not start up at low temperatures.
- If the battery runs out, please replace the battery by yourself
Please refer to [the Leoplace 21 FAQ page](#) for replacement instructions.

電池残量表示	電池の残量
	ほほいばいの音響が起ります
	音響が少なくなりました
	音響がほとんど起りません。お早めに電池を交換してください



レオパレス21FAQサイト



bitlockサポートページ

※ Battery information is updated when you operate (communicate) the smart lock device using the app.

※ For other details regarding products and device operation methods, please refer to the bitlock support page.

Other Settings

■Add your friend and share the key

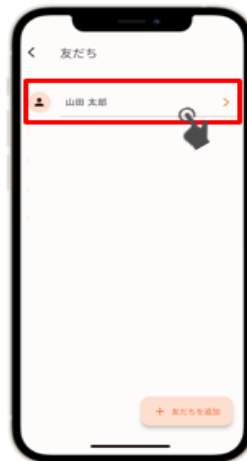
1. Tap “友だち” in “マイページ”



2. Tap the "+" button in the bottom right corner to add a friend using the QR code.



3. Tap the friend you have added.



4. Tap the key icon in the upper right corner.



5. Select the type of key issuance and submit.



※ To register as a friend, you will need to install the homehub app beforehand.
 ※ Select “サブオーナー” if you want to give the key to a family member,
 or select “ゲスト” if you want to share the key with a friend for temporary use only.

Follow the guidance from the app.

■Register an NFC card

Be sure to hold your phone within 10 cm from the door before carrying out the procedure.

1. Tap “家のアイコン”.



2. Tap “設定”.



3. Tap “NFCカード認証”.



4. Tap “NFCカードを追加”.



How to unlock the door with NFC card

- ① Press the start button on the main unit twice to enter the card reading mode.
 (If the numeric keypad appears, press the start button again.)
- ② Touch the registered NFC card to the reader

Follow the guidance of the application.

※ Mobile IC cards are not supported.

Contact Us

Leopalace 21 Service Center

TEL : 0570-048-021
 Office Hours : 10:00~18:30